

Future Artists of Los Angeles &

Los Angeles Community of Acting & Entertainment
Terms, Policies & SMS Disclosures**

Effective Date: January 8, 2026

Last Updated: January 8, 2026

Workshops and Classes – Terms & Conditions

By registering for a workshop, class, intensive, or program offered by **Future Artists of Los Angeles (“FALA”)**, which operates the **Los Angeles Community of Acting & Entertainment Theatre and School (“LACAE”)**, the participant (“Participant”) agrees to the following Terms and Conditions.

1. Eligibility

- **Adult Intensives:** Ages 18+
- **Teen Intensives:** Ages 14–18 (grades 8–12 or equivalent)

Proof of age may be required.

2. Registration and Payment

- Full payment is due at the time of registration unless otherwise stated in writing.
- Registration is not confirmed until payment is received.
- Installment plans may be available for Teen Intensives upon request and approval.
- Accepted payment methods include credit card and ACH.
- All fees are listed in U.S. dollars and are non-transferable unless expressly approved in writing by LACAE.

3. Refund and Withdrawal Policy

Adult Intensives

- **14 or more days prior to start date:** 75% refund
- **7–13 days prior:** 50% refund
- **Fewer than 7 days prior:** No refund
- **After program start:** No refunds

Teen Intensives

- **14 or more days prior to start date:** 75% refund
- **1–13 days prior:** 50% refund
- **After the first class:** No refunds

Dismissals for disciplinary reasons are non-refundable.

4. Cancellations by Provider

LACAE reserves the right to cancel or reschedule programs due to low enrollment, instructor illness, facility issues, or unforeseen circumstances. In such cases, participants may choose either:

- A full refund, or
- A credit toward another program within one (1) year

5. Attendance and Conduct

- Participants are expected to attend all scheduled sessions and arrive on time.
- Respectful behavior toward faculty, staff, and peers is required at all times.
- LACAE reserves the right to remove any participant for disruptive, unsafe, or harassing behavior without refund.

6. Safety and Liability

- Participation may involve physical activity and/or emotionally challenging material.
- Participants (or guardians, if applicable) must complete a liability waiver and emergency contact form prior to the first class.
- LACAE is not responsible for injury, loss, or damage to personal property.

7. Media Release

Classes, workshops, rehearsals, performances, and events may be photographed, filmed, or recorded by or on behalf of **Future Artists of Los Angeles**, operating the **Los Angeles Community of Acting & Entertainment Theatre and School**, for promotional, educational, archival, and documentation purposes.

By registering for and participating in our programs or attending our events, Participants grant permission for their likeness, image, voice, and performance to be captured and used in photographs, video recordings, and other media. Such materials may be used on our **website, social media platforms, email communications, printed materials, and other marketing or promotional channels** operated by or on behalf of FALA and LACAE.

Participants who do not wish to be photographed or recorded must notify LACAE **in writing prior to the first class or event**. While reasonable efforts will be made to accommodate such requests, we cannot guarantee exclusion from all recordings or images taken in group or public settings.

No compensation will be provided for the use of such images or recordings.

8. Teen Participants

- Teens must be signed in and out by a parent, guardian, or authorized adult unless written permission is provided.
- LACAE staff do not supervise minors outside scheduled program hours.

9. Disclaimers

- **Non-Certification:** Completion of any program does not constitute a professional credential and does not guarantee representation, casting, or employment.
- **Subjectivity:** Artistic growth and outcomes are subjective and not guaranteed.

10. Force Majeure

LACAE is not liable for cancellations, delays, or interruptions caused by events beyond its reasonable control, including natural disasters, public health emergencies, government mandates, or facility closures. In such cases, a credit or rescheduled date may be offered.

11. SMS Communications & Required Disclosure

By providing your phone number through our website and **affirmatively opting in**, you consent to receive **informational SMS messages** from **Future Artists of Los Angeles**, operating the **Los Angeles Community of Acting & Entertainment Theatre and School**, related to classes, workshops, schedule updates, events, and other important organizational announcements.

- **Message Frequency:** Message frequency varies and will not exceed four (4) messages per month
- **Message & Data Rates:** Standard message and data rates may apply
- **Opt-Out:** Reply **STOP** at any time to unsubscribe (you will receive a confirmation message)
- **Help:** Reply **HELP** or contact us at info@futureartistsofla.org or **(424) 478-5051**

SMS consent is **not a condition of purchase or participation** and is collected separately from email consent.

12. Customer Care Contact Information

Future Artists of Los Angeles

Email: info@futureartistsofla.org

Phone/Text: (424) 478-5051

Website: <https://la-cae.org>

13. Privacy Policy

Our Privacy Policy explains how we collect, use, and protect personal information, including SMS data.

View the Privacy Policy here:

[\[Privacy Policy\]](#)

14. Governing Law

These Terms are governed by the laws of the State of California. Any disputes shall be resolved exclusively in the courts of Los Angeles County, California.

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Future Artists of Los Angeles (“FALA,” “we,” “our,” or “us”) operates <https://la-cae.org> (the “Site”).

1. Information We Collect

- **Personal Information:** Name, email address, phone number, and mailing address when registering for programs, events, or donations.
- **Payment Information:** Processed securely via third-party platforms (Wix Payments, Stripe, PayPal, GiveButter). We do not store full payment details.

- **Automatically Collected Data:** IP address, browser type, and usage data via analytics tools.

2. How We Use Information

We use collected information to:

- Communicate about programs, workshops, and events
- Process payments and donations
- Improve services and website experience
- Send marketing communications (email or SMS) **only if you opt in**
- Comply with legal obligations

3. Information Sharing

SMS opt-in data, consent records, and phone numbers are never shared with third parties.

4. Cookies & Tracking

We use cookies and similar technologies to analyze traffic and personalize content. You may disable cookies through your browser settings.

5. Data Retention

We retain personal data only as long as necessary to fulfill its purpose or as required by law.

6. Your Rights

You may request access to, correction of, or deletion of your data by emailing info@futureartistsofla.org. You may unsubscribe from marketing emails at any time.

7. Security

We implement reasonable administrative, technical, and physical safeguards to protect your information.

8. Third-Party Links

We are not responsible for the privacy practices of external websites.

9. Children's Privacy

We do not knowingly collect personal data from children under the age of 13.

10. SMS Communications & Opt-In

If you provide your phone number and check the SMS opt-in box on our website:

- You consent to receive recurring SMS messages from FALA
- Message frequency may vary and will not exceed four (4) messages per month
- Message & data rates may apply
- You may opt out at any time by replying **STOP**
- For help, reply **HELP** or email info@futureartistsofla.org

Consent is recorded via an unchecked-by-default checkbox and is compliant with TCPA, CTIA, and Microsoft Teams SMS requirements.

11. Policy Updates

We may update this Privacy Policy periodically. Updates will be posted at <https://la-cae.org>.

12. Contact

Future Artists of Los Angeles

Email: info@futureartistsofla.org

Phone: (424) 478-5051

Website: <https://la-cae.org>

12. Right to Modify

LACAE may update these terms at any time. Notice of material changes will be provided to participants.

By registering for a Workshop, the Participant acknowledges and agrees to these Terms and Conditions in full.

Membership & Package Terms & Conditions

In addition to our general Terms and Conditions, the following apply to pricing plans and membership packages.

1. Unlimited Class Access

Monthly packages include unlimited access to scheduled weekly classes during the active billing period. Packages are non-transferable and for individual use only.

2. Automatic Renewal

Plans renew automatically on the same date each month unless canceled at least **48 hours before renewal**.

3. Cancellation Policy

Cancel anytime with 48 hours' notice before the next billing date. No partial-month refunds will be issued; access continues through the paid term.

4. Termination of Membership

LACAE reserves the right to terminate membership for non-payment, policy violations, or disruptive conduct without refund.

5. Missed Classes & Makeups

Makeup sessions are not available for missed classes.

6. Non-Transferability

Memberships cannot be shared, transferred, or used by others.

7. Modifications

LACAE may modify package pricing, terms, or schedules with reasonable notice.

8. Hold Harmless

Participants assume all risk of injury and agree to hold harmless LACAE and its affiliates for any damages or loss incurred during participation.

9. Membership Validity

Monthly memberships are valid for six months from purchase. Workshops booked after cancellation are billed separately.

Teen Series Package Terms & Conditions

1. Refund & Cancellation

All-4-Series Teen Packages are non-refundable and non-transferable. No refunds will be issued for unused or missed classes.

2. No Transfers or Substitutions

Packages cannot be split or exchanged for other offerings.

3. Class Cancellations

If a class is canceled by LACAE, participants may reschedule or receive a refund for that session only.

4. Exceptional Circumstances

Refunds or credits may be considered for verified medical or emergency reasons upon written request and supporting documentation. Approval is at LACAE's sole discretion.

By purchasing any workshop, package, or membership, you agree to these Terms and Conditions at checkout.

Events Terms & Conditions

By purchasing a ticket to a LACAE event through Wix Events, you agree to the following Terms and Conditions.

1. Eligibility

- Adult Events: Ages 18+
- Teen Events: Ages 14–18 (grades 8–12 or equivalent). Proof of age may be required.

2. Registration and Payment

- Full payment is due at the time of registration.
- Tickets may be purchased via Wix Events' accepted payment methods (credit card, debit, etc.).
- All fees are in U.S. dollars. Tickets are **non-refundable** but may be **transferred** to another individual with prior notice to LACAE.

3. Refunds, Transfers & Cancellations

- **Non-Refundable:** All ticket purchases are final. No cash or credit refunds will be issued.
- **Transfers:** Tickets may be transferred to another individual by contacting LACAE in advance.
- **Cancellations by LACAE:** LACAE reserves the right to cancel or reschedule events due to low enrollment, instructor illness, or unforeseen circumstances. In such cases, participants may choose a full refund or credit toward another event within one year.

4. Attendance and Conduct

- Participants are expected to arrive on time and attend all scheduled sessions.
- Respectful behavior toward faculty, staff, and peers is required.
- LACAE reserves the right to remove any participant for disruptive, unsafe, or harassing behavior without refund.

5. Safety and Liability

- Participation is voluntary and may include physical activity or emotionally intense material.
- Participants (or guardians) must sign all required waivers and emergency contact forms before attending.
- LACAE is not responsible for injury, loss, or damage to personal property.

6. Media Release

- Events may be photographed or recorded for promotional, archival, or educational purposes.
- By attending, participants consent to the use of their image, likeness, and performance in any media produced by LACAE.
- If a participant does **not** wish to be recorded, they must notify LACAE in writing **prior to the event**.

7. Teen Participants

- Teens must be signed in/out by a parent, guardian, or authorized adult unless written permission is provided.
- LACAE staff do not supervise minors outside scheduled event hours.

8. Disclaimers

- **Non-Certification:** Attendance does not constitute a professional credential, guarantee of representation, casting, or employment.
- **Subjectivity:** Outcomes in performance or workshops are subjective and not guaranteed.

9. Force Majeure

- LACAE is not liable for cancellations or changes caused by events beyond its control (natural disasters, pandemics, etc.). Credits or rescheduled dates may be offered.

10. Governing Law

- These Terms and Conditions are governed by California law. Any disputes will be handled in Los Angeles County courts.

11. Right to Modify

- LACAE reserves the right to update these Terms and Conditions at any time. Material changes will be communicated to registered participants.

By completing registration for a LACAE event, you acknowledge and agree to these Terms and Conditions in full.

